

# Certificate

This Certificate is issued to

**Guwahati International Airport Limited**  
**Lokpriya Gopinath Bordoloi International Airport**  
Guwahati  
Assam 781 015  
INDIA

who have implemented a Quality Management - Customer Satisfaction Process, which meets the requirements laid down in ISO 10002:2018, with the following scope:

**Operation, Management and Development of Airport**

Certificate No. : CS9132931  
Original Issue : 31 August 2023  
Latest Issue : 31 August 2023  
Valid Till : 30 August 2026

*The continuing validity of this certificate is subject to timely conduct of surveillance audits*

*Surveillance 1 due before : 29 August 2024*  
*Surveillance 2 due on : 29 August 2025*

A handwritten signature in black ink, appearing to read "V. Rain", written over a horizontal line.

for Vexil Business Process Services Private Limited  
109 D, Kamla Nagar, Delhi 110 007

## ISO 10002:2018